## Health Information Systems Implementation and Support Specialist Certificate

This certificate program prepares the learner to provide on-site user support for the period of time before and during implementation of health information systems in clinical and public health settings. Previous experience with information technology or information management is desirable.

Health Information Systems (http://www.jccc.edu/academics/computers/health-information-systems)

Special Topics:

(Major Code 5160; State CIP Code 51.0709)

## **First Semester**

HCIS 230	Introduction to Health Information Systems	2
HCIS 272	Terminology in Health Care Settings	2
HCIS 255	Technology Concepts in Healthcare	2
HCIS 261	Networking and Health Information Exchange	2
HCIS 263	Working with Health Information Technology (HIT) Systems	2
Total Hours		10
Second Semester		
HCIS Elective (see below)		2
HCIS 264	Configuration and Implementation of Electronic Health Records	2
HCIS 265	Installation and Maintenance of Health IT Systems	2
HCIS 262	Customer Service in the Health Environment	2
HCIS 267	EHR Design, Functionality and Usability	3
Total Hours		11
<b>HCIS Electives</b>		
HCIS 271	The Culture of Healthcare	2
HCIS 273	Quality Improvement in Healthcare	2
HCIS 274	Healthcare Workflow Analysis and Redesign	2
HCIS 275	Health Information Systems	2
HCIS 270	Health Information Systems Internship*	2

**Total Program Hours: 21** 

**HCIS 292**