

Computer Support Specialist A+ Certificate

The Computer Support Specialist A+ 16-credit hour certificate is an industry-respected starting point for individuals to pursue a career in Information Systems. The certificate provides valuable technical and communication skills required across the Information Systems industry. Students develop essential skills in hardware, software, networking, written communication, verbal communication and problem solving. Upon completion of the certificate, students are prepared to take the CompTIA A+ certification exam, enter the workforce in an entry-level computer support position or continue their studies.

(Major Code 6610; State CIP Code 11.1006)

Computer Support Program web page (<http://www.jccc.edu/academics/credit/computer-support/>)

Required Courses

CPCA 105	Introduction to Personal Computers: Windows	1
CPCA 120	Computer User Support Skills*	3
CPCA 128	PC Applications: MS Office	3
or CPCA 108 & CPCA 110 & CPCA 123	Word Processing I: MS Word* and Spreadsheets I: MS Excel and E-Presentation: MS PowerPoint	
ELEC 186	CompTIA A+ Essentials	3
IT 120	CompTIA A+ Practical Applications	3
IT 141	Introduction to Networks	3
Total Hours		16

Total Program Hours: 16