Computer Support Specialist A+ Certificate

The Computer Support Specialist A+ 16-credit hour certificate is an industry-respected starting point for individuals to pursue a career in Information Systems. The certificate provides valuable technical and communication skills required across the Information Systems industry. Students develop essential skills in hardware, software, networking, written communication, verbal communication and problem solving. Upon completion of the certificate, students are prepared to take the CompTIA A+ certification exam, enter the workforce in an entry-level computer support position or continue their studies.

(Major Code 6610; CIP Code 11.1006)

Computer Support Program web page (http://www.jccc.edu/academics/credit/computer-support/)

Required Courses

CSS 105	Introduction to Personal Computers: Windows	1
CSS 120	Computer User Support Skills*	3
CSS 128	PC Applications: MS Office	3
or CSS 108	Word Processing I: MS Word*	
& CSS 110	and Spreadsheets I: MS Excel	
& CSS 123	and E-Presentation: MS PowerPoint	
ELEC 186	CompTIA A+ Core 1	3
IT 120	CompTIA A+ Core 2	3
IT 141	Introduction to Networks	3
Total Hours		**16**

Total Program Hours: 16

Note: *Students eligible for the Computer Support Specialist A+ Certificate are qualified to take the Computing Technology Industry Association (CompTIA) A+ Certification Credential Exam.*

* This course has registration requirements.