

Computer Support Specialist Networking+/Security+ Certificate

The Computer Support Specialist Network+/Security+ 35 credit-hour certificate provides additional technical skills and industry-recognized credentials for students to qualify for a wider range of high-demand positions across the broad field of information systems. Upon completion of the certificate, students are prepared to take both the CompTIA Network+ and Security+ exams. Individuals may choose to enter the workforce with strong computer, network and security support skills, or continue another year of studies to complete their Computer Support Specialist Associate of Applied Science (<https://catalog.jccc.edu/degreecertificates/computersupportspecialist/comp-support-specialist-aas/>) degree.

(Major Code 6620; CIP Code 11.1006)

Computer Support Program web page (<http://www.jccc.edu/academics/credit/computer-support/>)

Certificate Requirements

First Semester

Code	Title	Hours
CSS 105	Introduction to Personal Computers: Windows	1
CSS 120	Computer User Support Skills*	3
CSS 128 or CSS 108 & CSS 110 & CSS 123	PC Applications: MS Office Word Processing I: MS Word* and Spreadsheets I: MS Excel and E-Presentation: MS PowerPoint	3
ELEC 186	CompTIA A+ Core 1	3
IT 120	CompTIA A+ Core 2	3
IT 141	Introduction to Networks	3
Total Hours		16

Note: Students eligible for the Computer Support Specialist A+ Certificate (<https://catalog.jccc.edu/degreecertificates/computersupportspecialist/comp-support-specialist-a-cert/>) are qualified to take the Computing Technology Industry Association (CompTIA) A+ Certification Credential Exam.

Second Semester

Code	Title	Hours
CSS 106	Introduction to Personal Computers: Macintosh	1
CSS 109	Google Apps*	1
CSS 118	Groupware: Outlook*	1
CSS 138	Operating Systems: Windows*	1
CSS 140	Digital Devices and Online Technologies*	3
IT 150	Switching, Routing, and Wireless Essentials*	3
IT 151 or IT 152 or IT 153 or IT 155 or WEB 110	VMware vSphere Essentials* Google Cloud Fundamentals* AWS Cloud Foundations* Microsoft Administration Fundamentals* HTML and CSS	3
WEB 112	Professional Skills for the Digital Developer	3
Total Hours		16

Third Semester

Code	Title	Hours
IT 175	Cybersecurity Fundamentals*	3
Total Hours		3

Total Program Hours: 35

Note: *Students eligible for this certificate are qualified to take the Computing Technology Industry Association (CompTIA) Network+ and Security+ Credential Exams.*

* This course has registration requirements.